

SENIOR CITIZEN DISCOUNT

All registered senior citizen clients/ concessionaires can avail of this service.

Schedule of Availability of Service: Mondays to Fridays; 8:00 am to 12:00 nn & 1:00 pm to 5:00 pm

Requirements:

- + Application Form (available at the office)
- + Picture holding the latest newspaper (3r size)
- + Proof of residence/ Barangay Clearance
- + Valid Senior Citizens ID Card
- + Other IDs (postal ID, voter's ID, GSIS ID, SSS ID, etc.)
- + If applying thru a representative:
 - o Authorization letter
 - o Government issued ID of the representative

STEP	APPLICANT	PROVIDER	DURATION	PERSON RESPONSIBLE	FEES
1	Inquiry	provides the list of requirements	5 min	Customer Service Assistant	None
2	Submission of requirements	receives the accomplished requirements	5 min	Customer Service Assistant	None
3	Fill-up	assists the client in filling up the application form to be signed by the General Manager	5 min	Customer Service Assistant	None
4	Orientation	conducts orientation regarding the availment of the Senior Citizen Discount	5 min	Customer Service Assistant	None
5		records the account in the database and implement the discount		Customer Service Assistant	None

*The Senior Citizen grants a minimum of 5% discount on their monthly utilization of water by households with senior citizen(s). Provided:

- That the individual meter is registered in the name of the senior citizen for a period of one (1) year;
- That the privilege is granted per household regardless of the number of senior citizens residing therein; and
- That the monthly consumption will not exceed 30 cu.m.