

LIST OF FRONTLINE SERVICES

FRONTLINE SERVICES	FEES	DURATION	PERSON RESPONSIBLE
NEW SERVICE CONNECTION	P 1,850.00	3 days inspection; 3 days installation	Mary Ann Grace Bitolinamisa
CHANGE OWNERSHIP	P 50.00	1 day	Mary Ann Grace Bitolinamisa
SENIOR CITIZEN DISCOUNT		20 min	Mary Ann Grace Bitolinamisa
REQUEST FOR STATEMENT OF ACCOUNT		1 day	April John Ruiz
RECONNECTION OF SERVICE CONNECTION	P 200.00	1 day	Gerlie Rodrigo
TRANSFER OF SERVICE CONNECTION	P 200.00	3 days	Mary Ann Grace Bitolinamisa
BILLING COMPLAINTS (BILL ADJUSTMENT)		3 days	Mary Ann Grace Bitolinamisa/ Gerlie Rodrigo
REPLACEMENT OF DAMAGED WATER METER	P 500.00	2 days	Mary Ann Grace Bitolinamisa
REPLACEMENT OF DAMAGED LOCK WING		2 days	Mary Ann Grace Bitolinamisa
WATER BILL PAYMENT		5 min	Lorelyn Combate
SERVICE CONNECTION COMPLAINTS		3 days	Mary Ann Grace Bitolinamisa/ Gerlie Rodrigo