

PAYMENT PROCEDURES

- ✚ Present your water bill statement and pay it to the cashier. Senior Citizens are allowed to enter to transact their payments to the cashier.
- ✚ For check payments, make it payable to Murcia Water District.
- ✚ After payment, claim your official receipt attached to the water bill statement and installation fee notice, if any. Check the date, name and amount printed on the official receipt.
- ✚ Count your change before leaving.

SERVICE REQUEST

- ✚ High consumption
 - ✚ Meter Leak
 - ✚ Disconnected
 - ✚ Temporary Cut-off
 - ✚ Service Line Leakage
 - ✚ No Water
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- You may report your billing and service complaints to our frontline personnel, Gerlie D. Rodrigo or Mary Ann Grace G. Bitolinamisa.
 - Requests/complaints are forwarded to the Engineering and Construction Section and are scheduled for repair and maintenance.

FEEDBACK AND REDRESS MECHANISM

If you have inquiries, complaints or suggestions feel free to contact us:

Tel. No. (034) 458-8844

Email address: murciawaterdistrict@gmail.com